

PLS 3rd Learning Accessibility Conformance Report

508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: OnClass PA

Report Date: March 6, 2025

Product Description:

The OnClassPA repository will provide school entities, nonpublic schools, home education programs, and the general public with searchable access to an informational database of online courses for students as described in the recent Act 55 school code amendment legislation. The system will ensure that all courses will meet key criteria for inclusion in the PDE-approved repository.

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Notes:

Performance Learning Systems/PLS 3rd Learning (PLS) is committed to developing accessible web applications and has procedures in place to ensure that any new development conforms to the WCAG A/AA guidelines and 508 standards. As new web-based functionality is developed, it goes through a rigorous testing process for accessibility. Employees have completed accessibility training administered by third-party organizations and have gone through accessibility training facilitated by our Director of ADA Compliance. In addition to testing our code after initial deployment, WCAG compliance has been incorporated into our design and development processes from the earliest phases of brainstorming and ideation through development, to public release. As outlined below, in some cases a SortSite report may indicate an error that, upon internal discussion between developers and the Director of ADA Compliance, is deemed

irrelevant, erroneous, or can be sufficiently rationalized. In addition to meeting the WCAG A/AA guidelines, we strive to make our sites as accessible as possible and meet many of the WCAG AAA guidelines.

Evaluation Methods Used:

Evaluated using Chrome on a Windows 10 computer. Technologies used in this evaluation included NVDA, a screen reader, and SortSite, a web crawler that scans for accessibility issues. Manual testing and the exclusive use of a keyboard were also used during evaluation.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: Alt attributes are used for images and WAI-ARIA attributes are used as text alternatives for non-text content. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No audio or video is included in the product. Electronic Docs: No audio or video is included in the product. Software: The product is a web application Authoring Tool: No audio or video is included in the product.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not	Web: No synchronized media is included in the product. Electronic Docs: No synchronized media is included in the product. Software: The product is a web application Authoring Tool: No synchronized media is

Criteria	Conformance Level	Remarks and Explanations
	Applicable	included in the product.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No synchronized media is included in the product. Electronic Docs: No synchronized media is included in the product. Software: The product is a web application Authoring Tool: No synchronized media is included in the product.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: Semantic HTML markup is used to convey information, structure, and relationships separate from the visual representation. Electronic Docs: Software: The product is a web application Authoring Tool:
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The order of content in the source code is the same as the visual presentation of the content. Electronic Docs: Software: The product is a web application Authoring Tool:
1.3.3 Sensory Characteristics (Level A)	Web: Supports	Web: HTML, Text, and Aria is used to identify

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs:</p> <p>Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool:</p> <p>Supports</p>	<p>and label items that otherwise rely only on sensory information to be understood.</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs:</p> <p>Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool:</p> <p>Supports</p>	<p>Web: In cases where color is used to convey information, alternative representations are also used.</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: No audio is included in the product.</p> <p>Electronic Docs: No audio is included in the product.</p> <p>Software: The product is a web application</p> <p>Authoring Tool: No audio is included in the product.</p>
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs:</p> <p>Supports</p>	<p>Web: Standard HTML form controls and link elements are used to provide keyboard operation and assistive technology</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Not Applicable Authoring Tool: Supports	interoperability of interactive user interface elements. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The product does not contain any keyboard traps. In cases where the focus is trapped, such as in a modal pop-up, focus can be moved away using keyboard input (e.g., the escape key or close button). Electronic Docs: Software: The product is a web application Authoring Tool:
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The product does not contain any keyboard shortcuts. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508	Web: Not Applicable Electronic Docs: Not Applicable	Web: The product does not include any time-dependent actions. Electronic Docs: The product does not include

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Not Applicable Authoring Tool: Not Applicable	any time-dependent actions. Software: The product is a web application Authoring Tool: The product does not include any time-dependent actions.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Supports	Web: The product does not contain moving, blinking, or scrolling information. Electronic Docs: The product does not contain moving, blinking, or scrolling information. Software: The product is a web application Authoring Tool: The product does not contain moving, blinking, or scrolling information.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The product does not contain any flashing content. Electronic Docs: The product does not contain any flashing content. Software: The product is a web application Authoring Tool: The product does not contain any flashing content.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: The product contains a hidden “Skip to Main Content” link to navigate to the main content of each page. Electronic Docs: Software: The product is a web application

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		Authoring Tool:
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Supports</p>	<p>Web: Descriptive page titles are used throughout the product on each page to describe a topic or purpose.</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Supports</p>	<p>Web: A logical tab order is used throughout Web pages in the product so that users encounter information in an order consistent with the intended structure and meaning of the content using the keyboard.</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p>	<p>Web: Link text used throughout the product identifies the purpose of the link and can be determined from the link text alone.</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 	Authoring Tool: Supports	Authoring Tool:
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The product does not contain any pointer gestures. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The product does not contain any pointer cancellation. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: For user interface components with labels that include text or images of text, the name contains the text that is presented visually. Electronic Docs: Software: The product is a web application Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<u>3.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: Any functionality that can be operated by device motion or user motion can also be operated by user interface components Electronic Docs: Software: The product is a web application Authoring Tool:
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The default language of a page in the product is specified using the “lang” attribute on the “html” element and can be programmatically determined. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: Focusing on a component in the product does not initiate a change of context. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>3.2.2 On Input</u> (Level A) Also applies to:	Web: Supports Electronic Docs:	Web: Changing the setting of any user interface component does not automatically

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports Software: Not Applicable Authoring Tool: Supports	cause a change of context. Electronic Docs: Software: The product is a web application Authoring Tool:
3.2.6 Consistent Help (Level A 2.2 only) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: If a web page contains help mechanisms, and those mechanisms are repeated on multiple web pages within a set of web pages, they occur in the same order relative to other page content. Electronic Docs: Software: The product is a web application Authoring Tool:
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. Electronic Docs: Software: The product is a web application Authoring Tool:
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508	Web: Supports Electronic Docs: Supports	Web: Required fields are indicated throughout the product and label elements are properly associated with input elements. Instructions or

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Not Applicable Authoring Tool: Supports	labels are present that identify the controls in a form so that users know what input data is expected. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: Information previously entered by or provided to the user that is required to be entered again in the same process is auto-populated or available for the user to select except when the information is required to ensure security. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>4.1.1 Parsing</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: This criterion was originally adopted to address problems that assistive technology had directly parsing HTML. Assistive technology no longer has any need to directly parse HTML. Consequently, these problems either no longer exist or are addressed by other criteria. This criterion no longer has utility and is removed.
<u>4.1.2 Name, Role, Value</u> (Level A)	Web: Supports	Web: The product uses standard semantic

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Supports	HTML markup and WAI-ARIA attributes such as “aria-label” and “aria-labelledby” to provide name, role, and value information for a particular component. Electronic Docs: Software: The product is a web application Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No synchronized media is included in the product. Electronic Docs: No synchronized media is included in the product. Software: The product is a web application Authoring Tool: No synchronized media is included in the product.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable	Web: No synchronized media is included in the product. Electronic Docs: No synchronized media is included in the product. Software: The product is a web application

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 	Authoring Tool: Not Applicable	Authoring Tool: No synchronized media is included in the product.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No synchronized media is included in the product. Electronic Docs: No synchronized media is included in the product. Software: The product is a web application Authoring Tool: No synchronized media is included in the product.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Working on a solution to support this success criteria Electronic Docs: No synchronized media is included in the product. Software: The product is a web application Authoring Tool: No synchronized media is included in the product.
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The visual presentation of text has a contrast ratio of at least 4.5:1. Electronic Docs: Software: The product is a web application Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: Text can be resized without assistive technology without loss of content or functionality. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The product does not contain images of text with one exception: <ul style="list-style-type: none"> • Site logos where the presentation of text is essential to the information being conveyed. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions Electronic Docs: Software: The product is a web application Authoring Tool:
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2)	Web: Supports	Web: The visual presentation of user interface

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs:</p> <p>Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool:</p> <p>Supports</p>	<p>components and graphical objects has a contrast ratio of at least 3:1 against adjacent color(s).</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>
<p>1.4.12 Text Spacing (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs:</p> <p>Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool:</p> <p>Supports</p>	<p>Web: In content implemented using markup languages that support line height, spacing, letter spacing and word spacing, no loss of content or functionality occurs.</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs:</p> <p>Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool:</p> <p>Supports</p>	<p>Web: Additional content remains visible until the hover of focus trigger is removed, the user dismisses it, or its information is no longer valid. Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs:</p> <p>Supports</p>	<p>Web: Site maps and persistent site navigation are used to help users locate content in multiple ways, except where the web page is</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Authoring Tool: Supports	the result of, or a step in, a process. Electronic Docs: Authoring Tool:
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: Meaningful headings and labels are used throughout the product. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: A visual indicator is placed around the currently focused element. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports Electronic Docs: Supports Software: Not	Web: When a user interface component receives keyboard focus, the component is not hidden due to author-created content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 	Applicable Authoring Tool: Supports	Electronic Docs: Software: The product is a web application Authoring Tool:
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No dragging movement in this application. Electronic Docs: Software: Authoring Tool:
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: The size of the target for pointer inputs is at least 24 by 24 CSS pixels throughout the application. Electronic Docs: Software: Authoring Tool:
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool:	Web: No other language other than the one specified in the html “lang” attribute is used throughout the product. Electronic Docs: Software: The product is a web application Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
	Supports	
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated. Electronic Docs: Software: The product is a web application Authoring Tool:
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: Naming is consistent among components with the same functionality. Electronic Docs: Authoring Tool:
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool:	Web: If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user. Electronic Docs: Software: The product is a web application Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 	Partially Supports	
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Supports</p>	<p>Web: The product does not use actions that initiate financial transactions or legal commitments. In cases where user-controllable data is deleted, confirmation dialogs are used before finalizing the deletion.</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>
<p><u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Supports</p>	<p>Web: A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process.</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Supports</p>	<p>Web: Status messages are displayed visually on the page as well as announced for assistive technology users.</p> <p>Electronic Docs:</p> <p>Software: The product is a web application</p> <p>Authoring Tool:</p>

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Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Assistive technologies such as a screen reader can be used as an alternative mode of operation.
302.2 With Limited Vision	Supports	Due to the product's responsive design, users can use standard screen magnification without loss of content.
302.3 Without Perception of Color	Supports	Due to the product's responsive design, users can use standard screen magnification without loss of content.
302.4 Without Hearing	Not Applicable	No audio is included in the product.
302.5 With Limited Hearing	Not Applicable	No audio is included in the product.
302.6 Without Speech	Not Applicable	No audio is included in the product.
302.7 With Limited Manipulation	Supports	Functionality in the product does not require fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	We continually analyze and update the user interface to make the site user friendly and easy to navigate.

Chapter 4: [Hardware](#)

Notes: The product is a web application, so the section is not applicable.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.2 section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The product does not fall under the category of “platform software”
502.2.2 No Disruption of Accessibility Features	Supports	Use of this product does not disrupt any accessibility features enabled by the user’s operating system.
<i>502.3 Accessibility Services</i>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	Semantic HTML markup is used to convey information, structure, and relationships separate from the visual representation. Additionally, WAI-ARIA attributes such as “aria-label”, “aria-labelledby”, and “aria-describedby” are used to provide the role, state, name, and description for a given object.
502.3.2 Modification of Object Information	Supports	Semantic HTML and WAI-ARIA attributes are used to provide the states and properties of objects, which can be modified using assistive technology.
502.3.3 Row, Column, and Headers	Supports	Standard HTML markup is used for data tables and header cells are marked correctly.

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Supports	Semantic HTML and WAI-ARIA attributes are used to provide the current value(s) of an object.
502.3.5 Modification of Values	Supports	Semantic HTML and WAI-ARIA attributes are used to provide the current value(s) of an object, which can be modified using assistive technology.
502.3.6 Label Relationships	Supports	Semantic HTML and WAI-ARIA attributes such as “aria-labelledby” are used to label relationships.
502.3.7 Hierarchical Relationships	Supports	Semantic HTML is used to properly convey hierarchical relationships.
502.3.8 Text	Supports	Text objects, text attributes, and the boundary of text rendered to the screen, are programmatically determinable.
502.3.9 Modification of Text	Supports	Text can be set programmatically, including through assistive technology.
502.3.10 List of Actions	Supports	Semantic HTML and WAI-ARIA attributes are used to convey to assistive technology which actions are available on an object.
502.3.11 Actions on Objects	Supports	Semantic HTML and WAI-ARIA attributes are used to convey to assistive technology which actions are available on an object.
502.3.12 Focus Cursor	Supports	A visual indicator is placed around the currently focused element.
502.3.13 Modification of Focus Cursor	Supports	Standard HTML in combination with standard browser cursor and input controls allow for the modification of focus, text insertion point, and

Criteria	Conformance Level	Remarks and Explanations
		selection attributes.
502.3.14 Event Notification	Supports	Semantic HTML and WAI-ARIA attributes are used to convey changes to the state, value, name, or description of an object. For example, “aria-expanded” is used to indicate whether an accordion component is expanded or collapsed.
502.4 Platform Accessibility Features	Not Applicable	The product does not fall under the category of “platform software”.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	As per standard 503.2, “Applications that are designed to be isolated from their underlying platform software, including Web applications, shall not be required to conform to 503.2”.
503.3 Alternative User Interfaces	Not Applicable	No alternative user interfaces are provided in the product that function as assistive technology.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	No audio is included in the product
503.4.2 Audio Description Controls	Not Applicable	No audio is included in the product
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.2 section	See information in WCAG 2.2 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Product does not use authoring tools.
504.2.2 PDF Export	Not Applicable	Product does not use authoring tools.

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Not Applicable	Product does not use authoring tools.
504.4 Templates	Not Applicable	Product does not use templates, allowing for content creation.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Support	Our Help Desk provides information on accessibility and compatibility features.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All support documentation is electronic.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Our Help Desk provides information on accessibility and compatibility features.
603.3 Accommodation of Communication Needs		Our support services range from email, phone, and documentation to cover various communications methods available for use with the user's assistive devices.